UNBIAS #TRUSTSCAPE unbias.wp.horizon.ac.uk

Use this worksheet to articulate and illustrate your experiences and concerns about Fairness, Trust & Bias in using online systems. Use the word and image stickers (or draw your own pictures) and write in descriptions in the boxes below.

When complete, take a photo of this sheet & email it to: unbias@cs.ox.ac.uk To help stimulate a public civic dialogue it will be shared on UnBias' website and social media (Twitter & Instagram) using the hashtags: #unbias & #trustscape.

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DESCRIBE AN EXPERIENCE OF ONLINE BIAS, UNFAIRNESS OR UNTRUSTWORTHINESS YOU HAVE HAD OR ARE CONCERNED ABOUT

ISOLATION

↳ can you trust them to put boundaries in place

- Addition / Reliance?

- motivation? How do you trust it? counter productive?

- will it worsen mental health

- will the digital world take over

HOW DO YOU THINK THESE ISSUES ARE BEING ADDRESSED BY COMPANIES AND AUTHORITIES?

- suggesting appointments / friends / other activities

- encourage to record good things each day

FAIRNESS TOOLKIT | ILLUSTRATE WHAT IS IMPORTANT TO YOU ABOUT THIS EXPERIENCE | print using Av

Evidence which can you trust? - Apps - NHS?

/ social media

DROWNING IN APPS

Cant cope without

trapped in cycles

no physical intervention

CAGE / PRISON

you chose to...

ECHO CHAMBER

always same topic trapped in thought patterns

65 or similar | unbias.wp.horizon.ac.uk | Concept & Design

whose responsibility

makes all your decisions for you

unfair wifi bias / tech bias

how do you put barriers in place

in its best for you to use it

ADDICTION

lose real world connections

how can your phone encourage you to put it down?

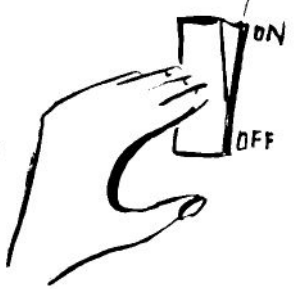
expect 24hr care

OCD/hashtend anxiety

DIGITAL LIMB

FAIRNESS TOOLKIT | print using Avery

motivations behind design



loss of freedom

tied into one app ↳ data

what if an app closes down or crashes

HANDCUFFED / CHAINED

IDEALLY, WHAT WOULD YOU LIKE TO SEE DONE?

- link to GP
- online emergency but scheduled AI CBT
- NHS central database - multiple apps / resources / interfaces
  ↳ can switch and connect up info

timelimit with crisis override

builds a tree for not using

'I'll be here when you get back, we can chat later'

↳ non urgent

↳ why don't we talk this evening